

Redstor E-Safety

A service combining the best e-safety training and advice for school staff with the technical confidence offered by computer monitoring to improve the e-safety outcomes and behaviour of pupils.

Schools and e-safeguarding

Schools have a responsibility to ensure pupils use ICT and the internet safely as part of their duty of care. With new technologies used from age 5, this must begin as soon as children start school.

Ofsted expects schools to have measures in place to identify safeguarding issues, whether these happen online, in the classroom or the playground. At the same time, Ofsted recommends that schools provide pupils with more internet access to allow children the chance to assess risks and learn how to keep themselves safe.

Redstor E-Safety is a new e-safety service which enables schools to identify e-safety issues, strengthen e-safety practice and better educate staff, parents and pupils about staying safe in a digital world.



Redstor E-Safety supports the PIES model for limiting e-safety risks¹

Redstor E-Safety services features

Educational features:

- **Practical expertise and support** – Child protection professionals available throughout the year to support teachers who are worried about a particular situation and need advice on what action to take.

Infrastructure features:

- **E-safety monitoring system** – Identifies safeguarding concerns on school computers and laptops by capturing inappropriate words, phrases and images which appear on screen.
- **Monitor online and offline use** – Detects and records examples of harmful behaviour and content within emails, computer programs, websites, social networking sites, blogs, VLEs and instant messages.

Safeguarding benefits:

- **Promotes safer behaviour** – Encourages children to adopt safer habits and teaches them how to stay safe in real situations.
- **Meets Ofsted recommendations** – Allows pupils to use new technologies responsibly while ensuring any e-safety issues are captured.
- **Supports schools' legal duty of care** – Alerts staff to swearing, hurtful comments, online bullying, harmful or worrying websites and other safeguarding concerns.

E-safety advice

School staff can seek advice over an e-safety concern at any time during the year by speaking to an expert at The Lucy Faithfull Foundation.

- Practical support to help resolve a situation which involves a child's safety at home or school.
- Suggestions on how to use the lessons learnt to improve pupil safety or education in the future.
- Monthly e-safety articles to improve staff understanding of the key issues.

Capture e-safety concerns

Computer monitoring software, installed on school computers, identifies a wide range of e-safety issues within online and offline applications.

- Scans all text and images displayed on screen including email, computer programs, websites, chat rooms, social networking sites, VLEs and instant messages.
- Detects swearing, online bullying, harmful or upsetting websites, inappropriate downloads, proxy bypass sites and indications of possible abuse.
- Screenshot taken of any concern to show the context of what took place and who was involved.
- Powered by Securus e-safety monitoring system.

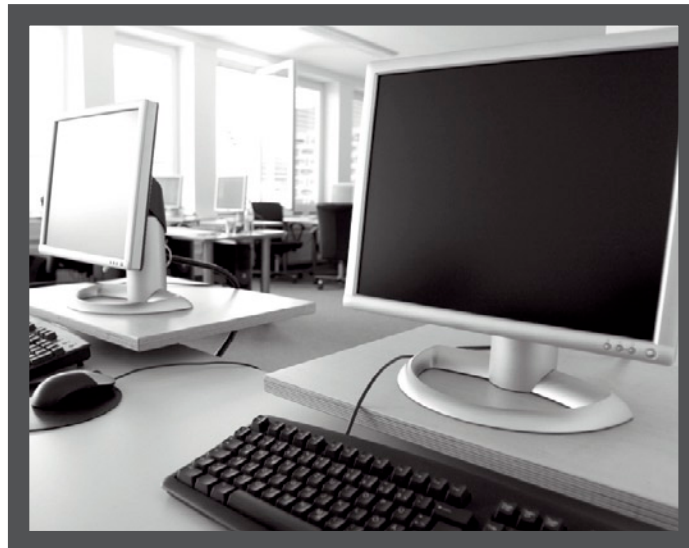
Encourage safer use of technology

Monitoring helps pupils use ICT and the internet appropriately while alerting staff to potential issues.

- Provides an insight into pupils' actions and where further education about e-safety may be required.
- Alerts staff to immediate child protection issues.
- Reassures parents and teachers about the use of new technologies like blogs and VLEs for learning.
- Satisfies Ofsted recommendations for a managed approach.

Technical support

- Cloud-hosting means no local hardware required.
- Training and support for LA system administrators.
- Advice on configuration to meet specific user needs.
- User guides and support provided.
- Optional managed service provided by the Lucy Faithfull Foundation for schools who would prefer to outsource the reviewing of data captured.



E-safety partners

The Lucy Faithfull Foundation is a child protection charity. Every year, it delivers over 80 internet safety sessions to parents, teachers and children in schools and manages the Stop it Now! campaign.

Securus Software provides e-safety monitoring to over 2000 primary and secondary schools. It also helps Children's Services departments to protect vulnerable young people and children, such as those in foster care.

Redstor is a leading provider of cloud services and data protection solutions, including the Redstor Backup Service for Schools (RBUSS) which is used by over 80 Education Partners and 12,000 UK schools.

Please contact Redstor on **0118 951 5200** or email sales@redstor.com

www.redstor.com

¹ Becta's PIES model is an effective framework for approaching safeguarding strategy across learning provision.